

PRIVACY NOTICE

Last update date: 01/04/2022

This Privacy Notice ("Notice") was prepared with a view to making the relationship with the Personal Data subjects transparent - individuals or natural persons ("You") who interact with DENSO ("DENSO", "We", "Us") by our websites and other communication channels, among others. DENSO is committed to keeping a relationship of trust and transparency with all those with whom it has dealings and has therefore developed this Notice, which explains among others information, how your Personal Data are collected, used and eventually shared by Us ("Processing"), the duties and rights concerning this information and how You can make requests directly to DENSO.

If you have any questions regarding the privacy and protection of your Personal Data, please do not hesitate to contact Us at the addresses provided below.

Important Definitions

In order to make the contents of this Notice clear to You, the following words and expressions, in the singular or plural, are used with the following meanings:

- Brazilian General Personal Data Protection Law ("LGPD"): Federal Law No. 13,709/2018, which seeks to provide on the Processing of Personal Data, including in digital means, by natural person or by legal entity of public or private law, protecting the fundamental rights of freedom and privacy and the free development of the personality of the natural person;
- Brazilian Data Protection Authority ("ANPD"): This is a public administration body, responsible for issuing opinions and explanatory guides, supervising and applying the penalties and administrative sanctions determined by the LGPD;
- Personal Data: is all and any information related to an identified or identifiable natural person;
- Personal In Charge: It is the person appointed to act as a channel of communication between DENSO, yourself and the ANPD;
- Processing: Collection, receipt, classification, use, access, reproduction, transmission, distribution, filing, storage, deletion, evaluation or control of information, modification, updating, communication, transfer, sharing and extraction of Personal Data; and
- Sensitive Personal Data: all Personal Data about racial or ethnic origin, religious conviction, political opinion, membership of a union or religious, philosophical or political organization, data concerning health or sex life, genetic or biometric data, when linked to a natural person.

Personal Data Sources

We collect and Process your Personal Data through the following sources:

- **DENSO Websites:** all our websites can be used to collect Personal Data through our domains and IP addresses.
- **Electronic Mail and Instant Messaging Systems:** services used to maintain electronic communications between You and DENSO, including those provided directly by Us, or third-party services such as instant messaging and the like.
- **DENSO Mobile Applications:** mobile applications provided directly by DENSO or through third party services.

- **Offline registrations:** registrations completed offline, distributed during events and other interactions with DENSO.
- **Personal Data received from third parties:** including but not limited to social networks and third party websites such as Facebook, Instagram, LinkedIn, and the like, data aggregator services, DENSO partners, public sources and data received during acquisition of other companies, among others.

Personal Data we collect and how they are collected

During your interaction with DENSO, we can collect various types of Personal Data weighing on You.

In compliance with applicable legislation and our commitment to protect your privacy, we understand that any Processing of your Personal Data must be limited to the minimum necessary, relevant, proportionate and not excessive to achieve the intended purpose of our activities. Therefore, the Personal Data that DENSO Process about You vary depending on the relationship established with Us, whether as a customer, investor, supplier or simply as a visitor to our websites, but in general the information is categorized as follows:

- **Contact Information:** Include any type of information that can provide our contact information with You, among others, including your correspondence address, telephone numbers, email addresses, sites and profiles on social networks.
- **Login information:** Include, among others, information to identify and authenticate the services provided by DENSO, including your registration name (login), passcode in irretrievable format (encrypted) and security questions.
- **Technical information on your computer equipment or mobile devices:** Details on your computer or other portable device that was used to access one of our sites, services or applications, among others.

- **Information about how You use our sites and services.** During your interaction with our sites and services, we use automatic Personal Data collection technologies to capture information about the actions You take. This include details such as which links You click on, which pages or content You view and for how long, and other similar information and statistics about your interactions such as response times to content, download errors, and length of visits to particular pages. This information is captured through automated technologies such as Cookies (browser cookies, flash cookies, and the like), web beacons, and also via third party tracking. You are free to object to the use of such technologies by referring to the details in the section "About Your Rights Regarding Personal Data and how exercise them".
- **Market Research and User Feedback:** This is information that You voluntarily share with DENSO.
- **User-generated content:** Including, among others, any content that You create and share with DENSO on third-party social networks or by means of an upload to one of our sites.
- **Third-party social network information:** This is any Personal Data that You share publicly on a third-party social network or information that is part of your profile on a third-party social network (such as Facebook, Instagram, LinkedIn and the like) and that You allow the third-party social network to share with Us.
- **Sensitive Personal Data:** DENSO does not usually Process Sensitive Personal Data in accordance with current legislation. Where it is necessary to Process your Sensitive Personal Data, for whatever reason, we will obtain your prior express and formal consent to any Processing that is voluntary (e.g. for marketing purposes). If it is necessary for Us to Process your Sensitive Personal Data for other purposes, we will rely on the permissive hypotheses that the LGPD establishes for doing so.

About Personal Data of Children and Teenagers

DENSO does not knowingly ask for, collect, Process, store or share Personal Data of children and teenagers up to the age of 12 (twelve). If we discover any unintentional handling of such data, we will delete it from our records immediately.

However, DENSO can collect personal data from children and adolescents via their parents or legal guardians, with their explicit consent and in accordance with the relevant legislation.

About the Use of Cookies, and the Like

When you visit this website, the website automatically collects certain types of data related to you ("access data"). These types of data include access logs, web beacons (also known as pixels), cookies, etc. These types of data may remain in your computer and continue to collect data. For more information about how we use your access data and the respective legal bases for such use, please see our Cookie Policy.

About the Processing of your Personal Data

DENSO only Processes Personal Data that is strictly necessary to fulfil each of its activities and obligations. The following describes the purposes for which DENSO collects your Personal Data and the different types of Personal Data that we collect and Process for each purpose.

- **User services:** Your Personal Data are used for the purpose of providing services offered by DENSO, including answering your questions, queries and suggestions. This usually requires certain personal contact information and information about the reason for your inquiry, question or suggestion or general inquiries.
 - **Reason for using your Personal Data in this situation:**
 - To comply with contractual obligations;
 - To comply with legal obligations or regulations;
 - To meet our legitimate interests.
 - **Our legitimate interests in this situation:**

- To continuously improve products and services from DENSO and that meet the interests of users, always to the extent of Your expectations, and never in a way that is harmful to Your interests, rights and fundamental freedoms.
- **Personalization (offline and online):** DENSO uses your Personal Data (i) to understand your preferences and habits, (ii) to anticipate your needs, based on our understand of your profile, (iii) to ensure that the content of our websites and applications is optimized for You and for your computer or device. For further details, see the section "About your Rights About Personal Data and how to exercise them" in this Notice.
 - **Reason for using your Personal Data in this situation:**
 - To serve our legitimate interests;
 - We have obtained your previously consent (when appropriate).
 - **Our legitimate interests in this situation:**
 - Understand which of your products and services may interest You and provide information about them, always to the extent of their expectations, and never in a way that is harmful to Your interests, rights and fundamental freedoms;
 - Define users for new products or services.
- **Legal reasons and regulators or merger/acquisition:** If DENSO or its assets are acquired by or merged with another company, including in the event of bankruptcy, we will share your Personal Data with our legal successors in accordance with the requirements of applicable law. We will also disclose your Personal Data to third parties: (i) when required by applicable law; (ii) in response to legal proceedings or duties; (iii) in response to a request from the competent authority; (iv) to protect our rights, privacy, safety or property; or (v) to enforce the terms of any agreement or the terms of our website, products and services, in accordance with applicable law.
 - **Reason for using your Personal Data in this situation:**

- To comply with legal or regulators obligations;
- Our legitimate interests.
- **Our legitimate interests in this situation:**
 - To fully comply with the legal obligations;
 - To protect our systems, assets and employees;
 - Complying with our legitimate interest to do so, always to the extent of your expectation, and never in a way that is harmful to Your interests, fundamental rights and freedoms.

Sharing of your Personal Data

Due to the nature of our business, we may share your Personal Data stored within DENSO with third parties. In such cases, the sharing is restricted to the minimum extent necessary and appropriate for the fulfillment of a specific purpose of the business activities of DENSO and of those of DENSO that You have been informed in detail.

In general terms, the sharing of your Personal Data is only possible through contractual agreements with DENSO to ensure that any third parties who receive your Personal Data guarantee that they receive the minimum adequate protection.

Therefore, in addition to the entities that are part of the DENSO group, including abroad, below we mention some of the types of third party organizations with which we usually share your information:

- **Third party companies using Personal Data for their own marketing purposes:** Except in situations where You have given your consent in accordance with LGPD, DENSO does not license or sell your Personal Data to third party companies for their own marketing purposes. In cases where this type of sharing does occur, the identity of these third parties will be revealed before your consent is obtained.

- **Third parties using your Personal Data for legal reasons or due to merger/acquisition:** We will disclose your Personal Data to third parties for legal reasons or in the context of a merger or acquisition at DENSO.

It is possible that the third party with which your Personal Data will be shared may be located abroad, for example, Japan, the US, or Thailand. The level of protection for Personal Data in the other country may not be equivalent to the level of protection in Brazil. Therefore, we will only transfer your Personal Data to countries which the ANPD has determined to have an adequate level of protection, or we will take effective steps to ensure that all recipients of the information implement an adequate level of Privacy and Personal Data Protection. We do this, for example, by contractually entering into agreements for the cross-border transfer of Personal Data along the lines of the standard clauses, in compliance with the provisions of the LGPD.

Storing of your Personal Data

DENSO adopts appropriate measures to ensure that Your Personal Data is stored securely and confidentially, including limiting access to certain people. However, these protections do not apply to information that You have chosen to share in public areas, such as third party social networks.

- **Persons Who May Access your Personal Data:** Your Personal Data will be Processed by our employees or authorized agents, insofar as they need to have access to such information, depending on the specific purposes for which your Personal Data have been collected.
- **Measures taken in operational environments:** We store your Personal Data in operational environments that use reasonable security measures, both technical and administrative, to prevent unauthorized access of any kind. We follow reasonable protocols to protect Personal Data.
- **Measures that DENSO expects You to take:** It is important that You also play a part in keeping your Personal Data secure. When You create an account online, please make sure that You choose a password that is strong enough

to prevent unauthorized parties from finding it. We recommend that You never reveal or share your password with others. You are solely responsible for keeping this password confidential and for any actions performed through your account on DENSO sites and compatible services.

If You use a shared or public computer, never choose to remember your login name, e-mail address or password and make sure You log out whenever You leave the computer. You must also use any privacy settings or controls that DENSO provides on our site, services or applications, including those that are considered optional.

About the Retention and Termination of the Processing of your Personal Data

In accordance with the applicable legislation, DENSO can Process your Personal Data for as long as is necessary to fulfill the purposes for which your Personal Data was collected as described in this Notice, or to comply with the applicable legal or regulators requirements.

Thus, in order to protect the privacy of the Personal Data subjects, the information will be automatically eliminated when it is no longer useful for the purposes for which it was collected, or when the subject requests its elimination, respecting the scope and technical limits of the activities, unless the retention of the data is expressly authorized or ordered by applicable law or regulation, or judicial, administrative, or arbitral decision, or even for our regular exercise of rights.

You can obtain further details about the retention of your Personal Data through the communication channels detailed in this Privacy Notice, just below.

About your rights regarding Personal Data and how exercise them

Whatever relationship DENSO has established with You, there are a number of rights relating to your Personal Data that are protected and secured, including, but not limited to:

- Know whether we Process any Personal Data about You;
- Know what Personal Data about You is Processed by us, how and for what purposes;
- Correct incomplete, inaccurate or obsolete Personal Data;
- Request the anonymization, blocking or deletion of unnecessary or excessive Personal Data;
- Request the portability of Personal Data to another service or product provider;
- Request the erasure of Personal Data Processed with your consent;
- Obtain information about the public or private entities with which we share your Personal Data; and
- Where the Processing activity requires your Consent, You may refuse to consent. In this case, we will inform You of the consequences of not performing such activity. If You do consent, You may revoke your consent at any time.

You also have the right to request a review of decisions made solely on the basis of automated Processing of Personal Data affecting your interests.

Your rights may be exercised through the following detailed communication channels:

Email: lgpd@denso.com.br;

Address: Av. Marginal, 1001 - Polo Industrial, Santa Bárbara d'Oeste - SP, 13450-000; and

Telephone: (19) 3026-1500.

For the due fulfillment of your rights, it is necessary to validate your identity by providing a copy of your identification document with photo or equivalent means of identification, in accordance with the legislation in force.

Whenever a request is submitted without the provision of the evidence necessary to prove the legitimacy of the Personal Data subject, the request will be automatically rejected. Please note that any identifying information supplied to DENSO will only be Processed in accordance with, and to the extent permitted by, applicable laws.

Where available, our sites, applications and online services may have a dedicated function where you can review and edit your Personal Data. Please note that in this case DENSO requires You to validate your identity, for example using a login system with a password or similar feature, before You can access or change your Personal Data, thus ensuring that there is no unauthorized access to your account and associated Personal Data.

In specific situations, it is possible that your request cannot be Processed. In such cases, we will explain the reasons for this.

Requests involving Personal Data and/or documents of other data subjects will not be granted, except by means of a power of representation, demonstration of parental authority or other circumstances which authorise the exercise of the right of another data subject by You.

In any case, You also have the right to lodge a complaint against DENSO concerning your Personal Data with the ANPD. For more information, we suggest that You access the National Authority's own website available [here](#).

Changes to our Privacy Notice

Where DENSO decides to change the way in which we Process your Personal Data, this Notice will be updated. We reserve the right to make changes to our practices and this Notice at any time, provided that we remain in compliance with applicable law.

We recommend to You to check back frequently, or whenever You have questions, to see any updates or changes we have made to our Privacy Notice.

How to contact Us

If You believe that Your Personal Data have been used in a manner inconsistent with this Privacy Notice or with Your choices as a data subject, or if You have other questions, comments, or suggestions regarding this Notice, You may contact our Person In Charge through the following service channels:

E-mail: lgpd@denso.com.br

Address: Av. Marginal, 1001 - Polo Industrial, Santa Bárbara d'Oeste - SP, 13450-000

Telephone: (+55 19) 3026-1500

DENSO will receive, investigate and respond, within a reasonable time, to any request or complaint about the way We handle your Personal Data, including complaints about non-compliance with your rights under current and applicable privacy and Personal Data protection laws.